



Privacy Policy

Effective date: **October 12, 2025**

Tiketa ("we", "us", or "our") is committed to protecting and respecting your privacy. This Privacy Policy explains what personal information we collect, why we collect it, how we use and share it, and the choices available to you regarding our use of your information. By using our services or accessing the tiketa platform (the "Service"), you agree to the collection and use of information in accordance with this policy.

1. Information We Collect

1.1 Information you provide

Account information: username when you register.

Payment & transaction data: when you purchase tickets we collect payment metadata required to process payments (we do not store raw payment credentials).

Event details: organizer information, event title, description, date/time, venue, images, and other fields required to create or manage events on the platform.

Support communications: emails, messages, and support requests you send to us.

1.2 Information collected automatically

Device & usage data: IP address, browser type, operating system, pages visited, referral/exit pages, and timestamps.

Log data: server logs and diagnostics collected when you interact with the Service.

Cookies & similar technologies: see the Cookies section below for details.

2. How We Use Your Information

We use the information we collect for purposes including:

To provide, maintain and improve the Service.

To process purchases and manage ticketing workflows.

To communicate with you regarding purchases, events, and support.

To analyze usage and trends for product improvements and analytics.

To detect, prevent, and respond to fraud, abuse, or security issues.

To comply with legal obligations and enforce our terms and policies.

3. Sharing & Disclosure

We will not sell your personal information. We may share information as follows:

With service providers: payment processors, email providers, cloud/storage providers, analytics vendors, and other third parties who perform services on our behalf.

Event organizers: organizer accounts will receive registrant information for events they create (e.g., attendee names, contact details) as necessary to run the event.

Legal reasons: when required by law, to respond to legal process, or to protect rights, property or safety of Tiketa, our users, or the public.

Business transfers: in connection with a merger, acquisition, asset sale, or bankruptcy, user data may be transferred as part of the transaction subject to appropriate confidentiality protections.

4. Cookies & Tracking

We and our partners use cookies, web beacons, local storage, and similar technologies to recognize you and your device, remember preferences, and measure and improve our services. You can control cookie preferences via your browser settings. Note that blocking certain cookies may impact functionality.

5. Security

We implement reasonable technical, administrative, and physical safeguards designed to protect personal data. However, no system is completely secure — we cannot guarantee the absolute security of your information. Promptly notify us if you suspect unauthorized access to your account.

6. Your Rights

Depending on your jurisdiction, you may have rights regarding your personal data, including access, correction, deletion, restriction of processing, data portability, and the right to object. To exercise any of these rights, contact us at

privacy@tiketa.example. We may request verification of identity before processing requests.

7. Data Retention

We retain personal information for as long as necessary to provide the Service, comply with legal obligations, resolve disputes, and enforce agreements. Retention periods vary based on data type and legal requirements.

8. Children

Our Service is not intended for children under 13 (or any higher age threshold required by local law). We do not knowingly collect personal information from children. If we become aware that we collected data from a child without parental consent, we will take steps to remove it.

9. International Transfers

Tiketa operates globally. Personal information may be transferred to, and processed in, countries other than your country of residence. We take steps to ensure appropriate safeguards are in place where required by law (e.g., contractual protections).

10. Third-Party Links

The Service may contain links to third-party websites and services. This Privacy Policy applies only to data collected by Tiketa. We encourage you to review the privacy policies of any third-party sites you visit.

11. Changes to This Policy

We may update this Privacy Policy from time to time. If we make material changes, we will notify you via the Service or by other means, and we will update the effective date shown above.

12. Contact Us

If you have questions or requests about this Privacy Policy, please contact:

Email: Joeseffair@gmail.com

Address: Tiketa

For convenience, you can  [download a printable copy](#)

By using Tiketa you acknowledge that you have read and understood this Privacy Policy.



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